



October 2007

## Abbey Fuelcards – Putting customer service at the forefront

Leading business fuel cards provider Abbey Fuelcards announce the appointment of Marc Harvey as Customer Services Manager. Marc will head up the company's dedicated Customer Services team, based at the company's Head Offices in Wantage, Oxfordshire.



Marc Harvey



Steve Clarke

Steve Clarke, Sales and Marketing Manager at Abbey Fuelcards, commented: "This appointment is significant in that it further underlines Abbey's commitment to providing the best service in our industry."

"Abbey Fuelcards is dedicated to assisting fleet managers and owner drivers keep the cost of fuel and fleet management as low as possible. That's why our fuel cards combine access to low cost fuel with unrivalled customer service to deliver ease of administration, security and flexibility."



“Our customer services team works closely with our sales team to ensure that all the administration and service aspects of our fuelcards are structured to meet individual customer needs.



Customer Services Team

“In this way we are able to create individual fuel card solutions for our customers, ensuring that the Abbey fuel card they hold is the one best suited to their particular business needs; that card and fuel management data is provided in a form and format that ties in with their administration and accounting procedures; and that customers always have one person they can contact directly for support, who is familiar with their account and who can deal with all of their fuel card enquiries.”

### **The fuelcard for you**

The range of Abbey fuelcards caters for the small local tradesman right through to large national contractors with vehicles travelling the length and breadth of the UK.

For more information about how Abbey fuelcards can reduce costs for you, call Abbey on 0845 055 1695, or email: [sales@abbey-fuelcards.co.uk](mailto:sales@abbey-fuelcards.co.uk) or visit: [www.abbey-fuelcards.co.uk](http://www.abbey-fuelcards.co.uk)



# on the **MOVE**

## **NOTE TO EDITORS**

Abbey fuelcards is a leading fuel solutions provider and authorised agent of Texaco, Shell and Diesel Direct KeyFuels/UK Fuels. Established for over 15 years, Abbey fuelcards provide an unrivalled combination of service, savings and security for fleet and owner/driver vehicle fuelling throughout the UK.

Designed in the UK to meet the needs of UK organisations, Abbey fuelcards offer customers dedicated personal account management and innovative online tools for round-the-clock account administration, cost control and card protection. Abbey fuelcards uniquely include both contract and 'pay as you go' payment options.

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